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Texting / SMS Terms and Conditions

1. **Introduction** Northeast Michigan Community Service Agency, Inc. or NEMCSA ("we," "us," or "our") offers texting / SMS messaging services to provide updates, notifications, and important information to subscribers. By opting in, you agree to receive SMS messages from us.
2. **Opt-In Consent** By subscribing to our SMS service, you confirm that you have provided explicit consent to receive messages at the phone number you provide.
3. **Message Frequency** You may receive up to ten messages per month depending on your preferences and engagement.
4. **Cost & Carrier Fees** Message and data rates may apply based on your mobile carrier plan. Check with your carrier for details.
5. **Opt-Out & Unsubscribe** You can opt out of SMS messages at any time by replying with "STOP." You will no longer receive messages from us unless you re-subscribe.
6. **Help & Support** For assistance, reply with "HELP" or reach out by email at contact@nemcsa.org or call 989.358.4600
7. **Privacy & Data Usage** Your phone number and personal information will be handled in accordance with our Privacy Policy posted at <https://www.nemcsa.org>. We do not sell or share your data with third parties.
8. **Carrier Disclaimer** Mobile carriers are not liable for delayed or undelivered messages.
9. **Changes to Terms** We reserve the right to modify these terms at any time. Updates will be posted at <https://www.nemcsa.org>
10. **Contact Information** For questions, reach out by email at contact@nemcsa.org or call 989.358.4600