

Have a Complaint or Grievance with Your Residential Setting?

To file a complaint with [Name of Residential Setting]:

Mail written grievances to:

[Name, Title]

[Residential Setting Name]

[Address]

[City, State, Zip]

Call [Phone Number]

To file a complaint with NEMCSA concerning MI Choice Waiver participants only:

Mail written grievances to:

Laurie Sauer, Director

NEMCSA - Region 9 Area Agency on Aging

2569 US 23 S.

Alpena, MI 49707

Call 989-358-4663

To file a complaint that alleges violations of the facility's governing act and rules:

Mail the complaint form to:

Bureau of Community and Health Systems

Adult Foster Care and Camps Licensing - Complaint Intake Unit

611 W. Ottawa, 1st Floor

PO Box 30664

Lansing, MI 48909

Fax the complaint form to 517-284-9739

Call 866-856-0126

**Contact Adult Protective Services or APS at 855-444-3911
if the complaint is regarding abuse, neglect, or exploitation of an adult.**