# **REGION 9 AAA**



# Provider Toolbox

Visit our website at <u>www.nemcsa.org</u> to learn more about our agency and programs. The following links are provided to assist with quick access to forms, documents, policies, and resources related to the MI Choice Waiver Program.

### **CONTRACT DOCUMENTS:**

Application Packet – for anyone wishing to be a MI Choice Waiver provider

<u>A-19 False Claims Act Policy for Providers</u> – policy and attestation statement for provider owner or manager to sign

Business Associate Agreement FY 2023-2025 – part of the MI Choice Waiver contract

Contract Requirement Listing – list of required provider contract items and documents

Contract Supplement – Minimum Standards and Definitions

Direct Deposit Form – optional for providers

FY 2023 HCPCS/CPT List

FY 2023 Maximum Rates

FY 2023-2025 POS Subcontract

Vendor View and Vendor Billing Enrollment

#### **To Open Links:**

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- 1. Place your mouse over the underlined word(s).
- 2. Hold down the Ctrl button
- 3. Left click your mouse

#### FORMS:

<u>Anonymous Reporting of Information</u> – to share feedback or report concerns and complaints anonymously. This is not monitored by the MI Choice Waiver compliance officer.

<u>Employee Attestation for False Claims Act Policy</u> – sample attestation for provider's employees to sign; refer to A-19 False Claims Act Policy for Providers.

<u>Grievance Form</u> – for participants or providers to report a grievance to Region 9 AAA.

In-Home Journal Participant – example

In-Home Journal Residential Services – example

<u>Overpayment Reporting Form</u> – to report overpayments to the Region 9 AAA.

<u>Provider Feedback Report</u> – used whenever a contracted provider identifies a problem.

Provider Incident Report – used when a problem is identified with a provider

Waiver Billing – paper bill in excel format

### **POLICIES:**

ACLS Operating Standard Assistive Devices and Technologies B-9

ACLS Operating Standard Medication Management B-7

ACLS Operating Standard Respite Care B-10

<u>Appeals Policy for Providers</u> – covers appeal rights and process for network providers.

<u>Provider Compliance and Disenrollment Policy</u> – covers provider monitoring visit process, overpayment and recoupment process, termination of provider contract for cause, and referrals to the Michigan Office of Inspector General (OIG).

<u>Medicaid Provider Manual</u> – MDHHS manual contains coverage, operating standards, billing and reimbursement policies for Medicaid programs. The 89-page MI Choice Waiver section begins on page 1290 of the online document.

<u>Training Requirements for MI Choice Providers</u> – new hire, annual, and bi-annual training requirements for MI Choice Waiver provider employees.

## **RESOURCES:**

<u>Administrative Procedures Act of 1969</u> – Chapters 4 & 6 apply to network providers if appealing actions by the Officer of Inspector General (OIG)

<u>Doing Business with Us</u> – link to MI Choice Waiver information, requests for proposal documents, notice of availability of funds, pre-bidder's conference, and policies/procedures

<u>Critical Incidents PowerPoint</u> – state resource that covers critical incidents.

Invoice Requirements – requirements for submitting bills

Legislature serving Region 9

MDHHS – MI Choice Waiver Program – MDHHS resource page

MDHHS LARA Joint Guidance – requirements specific to AFC/HFA

MDHHS Minimum Operating Standards – Attachment H – for FY 2022

<u>NEMCSA – MI Choice Waiver Program</u> – NEMCSA overview of program

Public Act 28 of 2021 – covers criminal background requirements for working with AAA

#### MANDATORY EMPLOYEE / VOLUNTEER SCREENING:

Internet Criminal History Access Tool (ICHAT) - background checks

List of Excluded Individuals/Entities (LEIE) or OIG Exclusions Database

<u>Michigan Department of Licensing and Regulatory Affairs (LARA)</u> – professional license verification

Michigan Public Sex Offender Registry

Monthly Exclusionary Reports – to access LEIE downloadable database reports to

compare against.

National Sex Offender Registry

<u>System of Award Management (SAM)</u> - to identify exclusions or suspensions and debarments.

#### **REGION 9 AAA CONTACT INFORMATION:**

**Office Staff Listing** 

Please report broken links to: carneyj@nemcsa.org