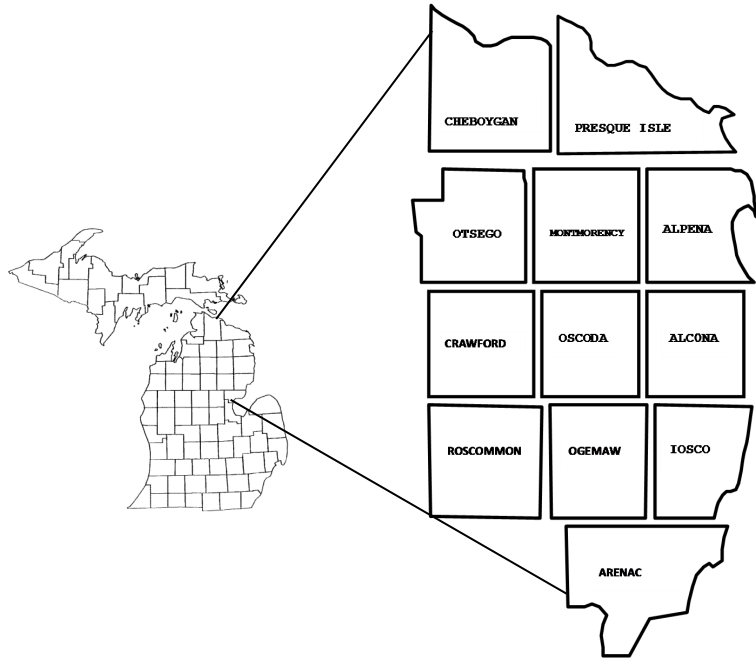


Region 9 Area Area Agency on Aging

Empowering Seniors, Providing Choices



2375 Gordon Road
Alpena, MI 49707
800-219-2273 or 989-358-4600
www.nemcsa.org

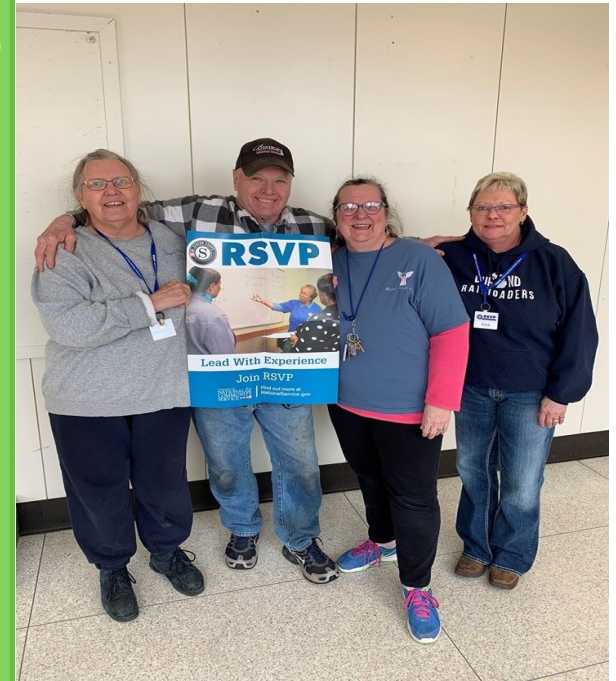
The Region 9 AAA does not discriminate based on race, color, age, gender, sexual orientation, national origin or religion.

Produced in part with funds through the Older Americans Act, Michigan Department of Health and Human Services, and the Michigan Aging and Adult Services Agency funds.



FY 2019

Annual Report



***Empowering Seniors,
Providing Choices***

Serving the Counties of Alcona, Alpena, Arenac, Cheboygan, Crawford, Iosco, Montmorency, Ogemaw, Oscoda, Otsego, Presque Isle and Roscommon



Mission driven — Results oriented

To promote lifelong independence and dignity for all individuals and to assist the aged and disabled in meeting that goal.



114,581 In-Home Service Units
Homemaking, Personal Care, Respite, Adult Day Care



17,442 Seniors & Persons With Disabilities
Maintained Independent Living



125,980 Hours Volunteered
Contributed by 376 Volunteers (RSVP, SC/FGP, Ombudsman)



623,229 Meals Served
Congregate and Home Delivered Meals



\$6,358,565 MMAP Client Savings
5,593 Medicare Client Contacts



1,949 Disease Prevention/Health Promotion Units
245 People Enrolled in Classes



1,355 People Received Information on Rights
35 Nursing Home Complaints Resolved



423 Hours of Legal Services
124 Seniors Received Free Legal Assistance



15 Contracts Awarded
AAA Distributed Funding to 15 Partners for Services



5 Seniors Increased Income
Through Job Training and Subsidized Employment



475 People Learned About Elder Abuse Prevention
458 Units of Education and Awareness Provided



1,532 Medication Management Units
Provided to 18 Program Participants



12,109 Caregiver Education Units
Provided to 1738 Caregivers



2,027 Care Management Units
Provided to 299 Program Participants



\$18,815 Reimbursed to Grandparents
37 Grandparents Raising Grandkids Received Financial Help

Total Revenue **\$18,675,757**

● Federal	\$ 14,965,695	Revenue as a Percent	● 80.1%
● State	\$ 2,152,439		● 11.5%
● Program Income	\$ 1,151,165		● 6.2%
● Local Govt./Match	\$ 406,458		● 2.2%

Total Expenses **\$18,675,757**

● MI Choice Waiver	\$ 12,755,895	Expense as a Percent	● 68.3%
● Nutrition HDM	\$ 1,697,581		● 9.1%
● In-Home Services	\$ 1,333,919		● 7.1%
● Nutrition Congregate	\$ 1,125,260		● 6.0%
● Care Mgt & Targ CM	\$ 514,317		● 2.7%
● Community Services	\$ 591,458		● 3.2%
● Respite Services	\$ 291,980		● 1.6%
● Administrative	\$ 218,923		● 1.2%
● Volunteer Programs	\$ 146,424		● 0.8%