



2019 ANNUAL REPORT

HELPING PEOPLE.
CHANGING LIVES.



ABOUT US

Northeast Michigan Community Service Agency, Inc. (NEMCSA) is a private, nonprofit Community Action Agency, part of a state and national network of Community Action Agencies. The basic service area of the agency is eleven northeast Michigan counties covering 6,300 square miles. These counties are:

- Alpena
- Alcona
- Arenac
- Cheboygan
- Crawford
- Iosco
- Montmorency
- Ogemaw
- Oscoda
- Otsego
- Presque Isle



MISSION

To provide quality programs and services to strengthen and enhance the self-sufficiency of individuals, families and communities through the best use of human and financial resources, focusing on those who are experiencing an economic hardship.

MESSAGE FROM EXECUTIVE DIRECTOR/CEO

2019 was another great year for NEMCSA.

I continue to be proud and amazed by the things we are able to accomplish and have even higher hopes for the things ahead. We have some of the most talented, committed people working and volunteering for NEMCSA. Without that, we could accomplish none of the things mentioned in this report. Our hope is to remain a valued partner in our communities and keep our finger on the pulse of needs and react effectively to those. There are so many good things happening, with so many lives touched and changed for the better. Community Action is helping people and changing lives.

-Lisa Bolen, Executive Director/CEO

BOARD OF DIRECTORS

PUBLIC MEMBERS

Dan Gauthier | Alcona
Dave Karschnick | Alpena
Lisa Salgat | Arenac
Richard Sangster | Cheboygan
Sharon Priebe | Crawford
Charles Finley | Iosco
Albert LaFleche | Montmorency
Jenny David | Ogemaw
Chuck Varner | Oscoda
(Treasurer) Kenneth Glasser | Otsego
John Chappa | Presque Isle


PRIVATE MEMBERS

John Morrison
Carol Wenzel
Rose Walsh
Nick Florian
Kathleen Vichunas
(President) Pete Hennard
Gerald Wall
Lyn Behnke
Jean Garratt

CONSUMER REPRESENTATIVES

Tracy Johnson
Renee Miller
Tina Schumacher
(Vice President) Patricia Rondeau
Chuck Corwin
Elizabeth Quesenberry
Elaine Ableidinger
Corleen Proulx
Leo Marciniak
Madeline Hibner

SERVICES PROVIDED



2,971	children received early childhood services
8,601	households received food boxes
3,559	youth enhanced their academic careers
14,182	seniors maintained independent living
623,229	meals provided to seniors and home-bound individuals
255,800	hours donated to agency programs

FINANCIALS

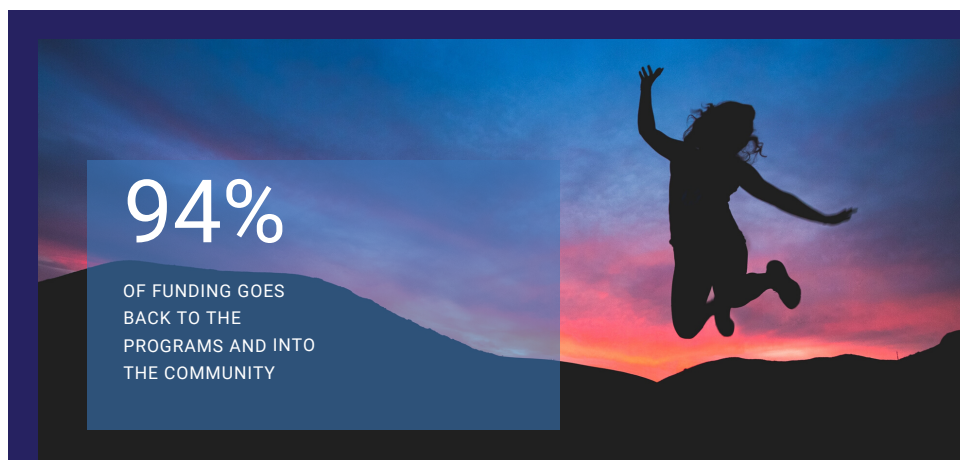
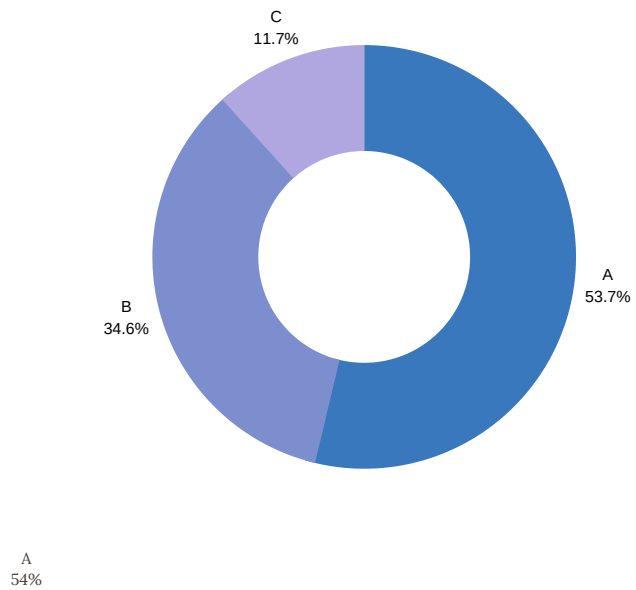
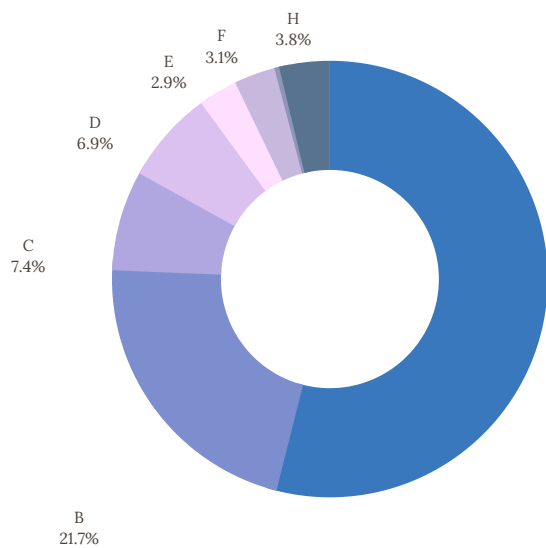
NEMCSA provided over 30 programs

LIST OF DIVISIONS

A. Early Childhood Programs.....	\$31,757,851
B. Community Base Care.....	\$12,769,106
C. Client Services.....	\$4,364,126
D. Aging.....	\$1,712,591
E. Youth Services.....	\$1,793,818
F. Volunteer.....	\$849,317
G. Community Development.....	\$210,616
H. Management and General.....	\$2,208,669

LIST OF REVENUE SOURCES

A. Federal Share.....	\$31,757,851
B. State Share and Various Contracts.....	\$12,769,106
C. Local and In-kind Share.....	\$4,364,126



PROGRAM IMPACT

Poverty Education Initiative



NEMCSA's four **Poverty Educators** have been staying busy providing Bridges Out of Poverty training throughout Northeast Michigan. In 2019 almost 600 people participated in the training, providing resources for individuals to utilize the information to develop an accurate mental model of poverty, middle class, and wealth. This training also helps to develop a new lens to view themselves, their clients, their organization, programs, practices, and their community.

Volunteer Honored at Capital Hill



Crawford County **RSVP volunteer**, Terry Tody, was recognized at the Michigan Community Action (MCA) Awards in Lansing for her extraordinary volunteer service with the Crawford County Community Christian (CCCC) Help Center, Mt. Hope Lutheran Church, and the RSVP Advisory Council.

SO WHAT'S MY STORY?



"My life wasn't really a life, it was more of a road that I never wanted to be led on."

The day I found out I was pregnant with my little girl at fourteen years old was the day I thought my life was over. In reality it was just beginning. My goals are little, but they take a lot for me. I am going to graduate while raising my daughter and working part time. I am going to be attending ACC in the fall for Criminal Justice and going after being a corrections officer.

I would not have made it this far if it wasn't for the **School Success Program**. She pushed me from 8th grade all the way to 12th grade and never gave up on me once or closed the door on me and I can't thank her enough for that.



A COMMUNITY ACTION AGENCY

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