

Frequently Asked Questions

Q: Must I receive all COMPACT ACT care at a VA facility?

A: You may receive emergency suicide care at a VA or non-VA facility

Q: What do I do if I receive a bill for emergent suicide care?

A: If you receive a bill for COMPACT related care, please contact your local VA facility patient advocate or the number provided on your bill.

Q: What if I do not agree with the VA decisions made related to emergent suicide care?

A: If you do not agree with decisions made, please contact your local VA medical center patient advocate.

Aleda E. Lutz
VA Medical Center
Patient Advocate:
989-497-2500



Aleda E. Lutz VA Medical Center

1500 Weiss St.
Saginaw MI 48602

Phone Numbers:
Main Phone:
989-497-2500

Mental Health Call Center:
989-497-2500 ext.11959

***Suicide Prevention is
everyone's business.***

www.veteranscrisisline.net
 **Veterans
Crisis Line**
DIAL 988 then **PRESS 1**
or TEXT 838255



**Veterans
Comprehensive
Prevention,
Access To Care,
and Treatment
(COMPACT) Act**

**Information for
Veterans**



U.S. Department
of Veterans Affairs



What is COMPACT Act?

Under the COMPACT ACT, Veterans with acute suicidal crisis can go immediately to any VA or non-VA healthcare facility for emergency health care at no cost. VA will provide, pay, or reimburse treatment, emergency suicidal care, and transportation costs for eligible Veterans.

What is an Acute Suicidal Crisis?

An individual is considered to be at imminent risk of self harm.

What is Emergent Suicidal Care?

Care that ensures immediate safety and reduces the severity of distress, or requires the need for urgent care/ emergency intervention.

What Services are Available?

COMPACT Act covers the following care at no cost:

- Up to 30 days of inpatient or crisis residential care
- Up to 90 days of outpatient care (includes medical and mental health care)
- Prescription medications
- Emergent suicidal care and emergency transportation

How it Works

For an Acute Suicidal Crisis:

- Call the Veterans Crisis Line at 988 option 1, text 838255; or
- Present to your nearest VA or non-VA emergency room
- Inform staff you are a Veteran
- Notify the VA by calling 1-844-724-7842

For all emergencies:

- Call 911 or present to your nearest VA or non-VA emergency room

Who is Eligible?

Veterans are eligible for emergent suicide care if they are in an acute suicidal crisis and are:

- Veterans discharged from active duty under conditions other than dishonorable after a period of 24 months of active service.
- Veteran who served more than 100 days under a combat exclusion or in support of a contingency operation, either directly or by operating an unmanned aerial vehicle from another location, who were discharged under conditions other than dishonorable.
- Veterans who were the victim of a physical assault of a sexual nature, a battery of sexual nature, or sexual harassment while serving in the armed forces.

If you have questions about your eligibility, please contact:

Aleda E. Lutz
Eligibility and Enrollment Office
989-497-2500