



**NEMCSA**  
Northeast Michigan Community  
Service Agency Inc.

2375 Gordon Rd  
Alpena, MI 49707  
989-358-4722

---

# Resource Directory

## Service Area Otsego

Most current copy of this publication is available at [www.nemcsa.org](http://www.nemcsa.org)

Forward any corrections, additions or deletions to [younkb@nemcsa.org](mailto:younkb@nemcsa.org)

Updated October 7, 2019

# OTSEGO COUNTY RESOURCES



## **211**

211 or 888-636-4211

Information and referral to health and human services

## **American Red Cross**

209 W 1st, Suite 102

Gaylord MI 49735

989-448-2627

**Emergency Service Program** – Provides emergency basic human needs such as clothing and temporary lodging for individuals / families due to house fires or extreme weather conditions.

**Armed Forces Emergency Communication Program** – **Provides emergency communication services to active service members and their families; offers interest free loans & grants to help military members/families when urgent personal crises arise.**

## **Behavioral Health Services**

Alpena Regional Medical Center

1501 W Chisholm

Alpena, MI 49707

989-356-7242 or 800-288-7242

Detoxification, inpatient psychiatric services, outpatient psychiatric and mental health counseling services.

## **Catholic Human Services**

2090 W M-32

Gaylord, MI 49735

989-732-6761

Adolescent and adult counseling, screening and assessment services, Secretary of State evaluations, Alcohol & Drug Highway Safety Education Classes, Relapse Prevention Group, Psycho-education, Women's Special Services, Employee Assistance Program, Substance Abuse Prevention Services.

## **Child & Family Services of NE MI, Inc.**

PO Box 516

Alpena, MI 49707

989-356-4567 or 800-779-0396

Intervention program to keep families together that are at a high risk of separation. DHHS referrals only.

## **Community Mediation Services**

116 5<sup>th</sup> St

Gaylord, MI 49735

989-732-1576 or 800-873-7658

Mediation services for all issues with the exception of felonies, drug charges and domestic violence.

## **Disability Network/Northern Michigan**

415 E Eighth St

Traverse City, MI 49686

231-992-0903

Assists all ages with any disability accessibility, advocacy, ADA & disability rights, assistive technology, employment, guardianship, health, housing, mobility, recreation, SSI/SSDI, support, transportation.

## **Habitat for Humanity**

526 Edleweiss Village Parkway

Gaylord, MI 49735

989-732-6070

Building simple decent homes in partnership with people in need.

## **Housing Assessment and Resource Agency (HARA)**

866-484-7077, ext 278

Financial and supportive services for back rent and move-in expenses

### **Legal Services of Northern Michigan**

1349 S Otsego Ave. Unit 7B  
Gaylord, MI 49735  
989-705-1067 or 888-645-9993  
Legal services and representation.

### **MSHDA Home Improvement Program (PIP)**

www.michigan.gov/homeimprovement - for eligibility guidelines  
For further assistance contact the Community Agent at: 989-731-7570 or [mhopp@otsegocountymi.gov](mailto:mhopp@otsegocountymi.gov)  
Participating Lender: Chemical Bank – Gaylord and First Federal of Northern MI - Mio

### **MSHDA Housing Choice Voucher Program with Homeless Preference (HCV)**

989-732-5960  
Subsidization of a portion of rent through voucher or certificate assistance.

### **Mary Margaret House**

40 Bridge St  
Petoskey, MI 49770  
231- 439-5667  
Homeless Shelter – Women and Children Only

### **Michigan Department of Health and Human Services MDHHS**

931 Otsego Avenue  
Gaylord, MI 49735  
989-732-1702  
Cash Assistance, Food Assistance, Medicaid and Emergency Assistance with rent, utilities, foreclosure, home repair and taxes.

### **Michigan Works!**

2927 D&M Drive  
Gaylord, MI 49735  
989-732-3886  
Workforce Investment Act (WIA): Adult and Dislocated Workers Programs are for individuals 18 years and older.  
Work First Program: Recipients of DHHS cash assistance are required to participate as a condition of receiving assistance.

### **Nehemiah House**

36 Bridge St  
Petoskey, MI 49770  
231- 347-0363  
Homeless Shelter – Men Only

### **New Life Pregnancy Center**

705 S Otsego Ave  
Gaylord MI 49735  
989-732-1626  
Assistance for pregnant women or women with infants.

### **North Country Community Mental Health**

800 Livingston Blvd, Suite 2A  
Gaylord, MI 49735  
989-732-7558  
Comprehensive mental health services to persons with Developmental Disability, Serious Mental Illness or Serious Emotional Disturbance. 24-hour Emergency Services for persons experiencing a mental health crisis. Sliding fee scale and Medicaid Provider.

### **Northeast MI Community Service Agency, Inc. (NEMCSA)**

2375 Gordon Rd.  
Alpena, MI 49707  
989-356-3474 or 866-484-7077  
Aging Programs, Community Planning, Early Head Start (ages 0-3), Housing and Utilities, Food Programs, Foreclosure Prevention and Homebuyer and Financial Education, Head Start (ages 3-5), Housing Technical Assistance, Family Self Sufficiency Programs, School Success, Weatherization, Senior Volunteer Program.

## **Health Department of Northwest Michigan**

95 Livingston Blvd  
Gaylord, MI 49735  
800-432-4121

Promotes health and physical well being by providing preventive health care, education and environmental safety to all members of the community.

## **Otsego County Commission on Aging - OCCOA**

120 Grandview Boulevard  
Gaylord, MI 49735  
989-732-1122

Adult Day Services, Advocacy Assistance, BeBloomin, Caregiver Support Groups, Creating Confident Caregivers, Employment Opportunities, Fall Reduction Programs - Mater of Balance and Young at Heart, Grandparents Raising Grandchildren and Kinship Care, In Home Services - Homemaking, Personal Care, Respite, Meal Program - Congregate, Home Delivered and Dining Out, Medical Resource Assistance, Medical Transportation Program, Medicare/Medicaid Assistance Program (MMAP), Parkinson's Support Group, PATH Workshops, Special Events, Tax Assistance Program, Technology and Aging - BeBloomin, Computer Club, TAP, Volunteer Programs, Walk With Ease, Yoga.

## **Otsego County Housing Committee**

225 W Main St.  
Gaylord, MI 49735  
989-731-7570

Assistance for homeowners to repair or replace their roof, windows, insulation, siding, well, septic, furnace, electrical, plumbing and to provide handicap accessibility.

## **Otsego County MSU Extension**

800 Livingston Blvd. Suite 4A-2  
Gaylord MI 49735  
989-731-0272 (home gardening questions: 888-678-3464)  
Mo -Tue: 8:00-4:00; Thu: 8:00-12:00

## **Otsego Haus Adult Day Services**

85 Livingston Blvd  
Gaylord MI 49735  
989-732-4121 or 989-748-4085  
Adult day services – Monday through Friday 8a – 4p

## **Patriot Place**

1430 Patriot Dr  
Gaylord MI 49735  
989-448-2260  
Transitional housing for veterans

## **Prisoner ReEntry**

Contact: Individual Parole Agent  
Plan of services and supervision delivered through state and local collaboration for parolees re-entering the community.

## **Rural Development USDA**

1501 Cass St  
Traverse City, MI 49684  
231-941-0951, Ext. 4  
Loans for new or rehab on existing homes in rural areas.

## **Saginaw Rescue Mission**

1021 Burt  
Saginaw, MI 48607  
989-752-6051  
Homeless Shelter.

## **SingleCare – Seniors' Guide to Medication Management**

[www.singlecare.com/blog/medication-management-for-seniors/](http://www.singlecare.com/blog/medication-management-for-seniors/)

Education and tips to safely manage an extensive medication regime.

### **Sunrise Centre**

630 Walnut  
Alpena, MI 49707  
989-356-6649 or 800-686-0749  
Substance abuse rehabilitation program.

### **Supportive Services for Veteran Families (SSVF)**

800-632-7334  
Financial and case management services for rent, utilities, relocation, vehicle repair, child care, supplies needed for employment.

### **The Caring Closet - FREE**

905 N Center St  
Gaylord MI 49735  
989-939-8624  
M, W, F / 1p – 3p  
Clothing, household goods and more.

### **The Community Closet - FREE**

455 W Main St (Vanderbilt Community Church)  
Vanderbilt MI  
989-983-3421  
T, Th, Sat / 1p – 3p  
Clothing, Household Goods and more.

### **The Salvation Army**

PO Box 4036  
919 S Otsego Ave  
Gaylord, MI 49735  
989-731-5959  
Emergency food, transportation, clothing, furniture, medical assistance, rent and Consumers Energy People Care Program.

### **Third Level**

1022 E Front St  
Traverse City MI 49686  
800-442-7315  
Services for at risk and runaway teens 12 to 20 years of age. Counseling for families and individuals. Temporary housing for 18 to 20 year olds.

### **United Way – First Call for Help Program**

116 E Fifth St  
Gaylord, MI 49735  
989-732-8929  
Assistance with rent and utilities.

### **Veterans Affairs**

Courthouse Room 104  
225 W Main St, room 207  
Gaylord, MI 49735  
989-731-7570  
Tuesday, Wednesday, Thursday – 9am to 4pm  
Assistance with compensation, pension, medical benefits, burial benefits.

### **Veterans Trust Fund**

Courthouse Room 104  
225 W Main St, room 207  
Gaylord, MI 49735  
989-731-7570  
Wednesday, Thursday – 9am to 12pm  
Assistance with delinquencies, per guidelines.

## **Women's Resource Center of Northern Michigan**

95 Livingston Boulevard

Gaylord, MI 49735

24-Hour Crisis and Information Line: 231-347-0082 or 800-275-1995

Domestic abuse services: advocacy, safety planning, shelter, counseling and support groups. Sexual assault services: immediate support at the hospital, ongoing support, advocacy, counseling and support groups. All survivor services are free and confidential.

